

BUSINESS-ENABLING REFORM ACTION PLAN (BERAP) DRAFT

S/N	Business Enabling Reform Areas	Reform Objectives	Action Steps	Description and Key Targets	Beneficiaries	Responsible MDA	Contributing MDAs	List of Private Sector contributors	Estimated costs	Planned Start Date	Planned End Date
1	Partial Automation of water Bill Payment	<p>i) Enhance Efficiency: Streamline water bill payment processes through partial automation to reduce manual efforts and processing time.</p> <p>ii) Customer Convenience: Improve user experience by introducing online payment options, providing a hassle-free method for consumers.</p> <p>iii) Accuracy and Transparency: Implement automated systems to ensure accurate billing, reducing errors and enhancing transparency in billing procedures.</p> <p>iv) Training and Capacity Building: Provide training to staff for the adoption of automated systems and enhance their digital literacy.</p>	<p>i) System Integration: Integrate billing systems with secure online platforms for seamless payment processing.</p> <p>ii) User Authentication: Implement robust user authentication mechanisms to ensure the security of online transactions.</p> <p>iii) Automated Billing Calculations: Develop algorithms for automated and accurate billing calculations, minimizing errors.</p> <p>iv) Communication Channels: Establish effective communication channels to keep users informed about billing details and changes.</p>	<p>i) System Launch: Launch the automated water bill payment system by 30/08/2024, providing users with accessible and user-friendly interfaces.</p> <p>ii) Error Reduction: Achieve a 20% reduction in billing errors by the end of 2024 through automated calculations.</p> <p>iii) Online Adoption Rate: Aim for a 50% of annual revenue collection through online payment methods.</p>	<p>i) Consumers: Enjoy a more convenient and user-friendly water bill payment process.</p> <p>ii) Water Utility Companies: Experience improved efficiency, reduced errors, and enhanced customer satisfaction.</p> <p>iii) Government: Achieve a more transparent and accountable water billing system.</p>	<p>i) Director Planning, Research and Statistics, Katsina State Water Board 1/01/2024 to 30/06/2024</p> <p>ii) Director Commercial, Katsina State Water Board 01/01/2024 to 31/12/2024</p> <p>iii) Director Commercial, Katsina State Water Board 01/01/2024 to 31/12/2024</p>	<p>i) Ministry of Water Resources</p> <p>ii) Katsina Directorate of ICT</p> <p>iii) Governor's Office</p>	<p>i) Water Vendors</p> <p>ii) Mobile Network Providers</p> <p>iii) Some key members of Manufacturers Association of Nigeria</p> <p>iv) Online Banking Agents</p> <p>v) Deposit Money Banks</p>		30/1/2024	31/12/2024
2	Economic and Investment Summit	<p>a. To attract domestic and foreign direct Investment.</p> <p>b. To showcase investment opportunities of the state.</p> <p>c. Increase the state visibility to the global investment communities.</p>	<p>i. identification and selection of organizing committee members and development of terms of reference</p> <p>ii. Securing of approval from the Governor for the setting up of the economic and investment summit organizing committee</p> <p>iii. Development of:</p> <ul style="list-style-type: none"> a) Summit concept note b) Summit theme and Logo c) Identification of summit Priority Sectors d) Identification of target investors and partners e) Sponsorship package f) Identification of prospective sponsors g) Promotional materials <p>iv) Crafting of Summit theme papers and identification of key speakers</p> <p>v) Commencement of Media and Publicity</p> <p>vi) Stakeholders engagement</p> <p>vii) Drafting TOR for Summit Rapporteurs</p> <p>viii) Convening of the Summit</p>	<p>1) Garner support for at least three key policy changes identified during the summit.</p> <p>2) Facilitate memoranda of understanding (MOUs) between businesses and government entities in at least three strategic sectors and business to business.</p> <p>3) Showcase innovation and technology advancements through participation and presentations from key industry players.</p> <p>4) Secure commitments for funding at least two major infrastructure projects.</p> <p>5) Engage with international financing institutions to explore partnerships for infrastructure development.</p> <p>6) Encourage the private sector to participate in skill development programs to enhance employability.</p>	<p>Investors, Entrepreneurs and Businesses, Employment Seekers and Workers, Local Communities, Government and Public Services, Consumers, Financial Institution, International Partners and Investors.</p>	<p>i) Director General KIPA, 1st to 30th January, 2024.</p> <p>ii) Director General KIPA, 1st February, 2024 to 7th of February, 2024</p> <p>iii) Summit Committee 15th February 2024 to 15th March, 2024.</p> <p>iv) Summit Committee 16th March, 2024 to 30th March, 2024</p> <p>v) Sub-Committee on Media and Publicity 31st March, 2024 to 31st May, 2024</p> <p>vi) The Governor, Ministers from Katsina State, Legislatures from Katsina State, Summit Committee, 31st March, 2024 to 31st May, 2024</p> <p>vii) Summit Committee 31st March, 2024 to 7th April, 2024</p> <p>viii) The Governor and Summit Committee Monday, 3rd June, 2024</p>	<p>State and federal Ministry of Trade and Investments, NIPC, PEDEC, NEPZA, NEPC, UNDP, UNIDO, ITPO, IGRC.</p>	<p>Katsina Chamber of Commerce, MAN, NASSI, NASME and other organise private sectors</p>		30/1/2024	31/12/2024

3	Massive mobilization for the payment of annual Business fees	Simple and Fast procedure with regard to registering business premises. Improves KYC.	<p>Communication Strategy: Develop a comprehensive communication plan outlining the importance of annual business fees. Utilize various channels like emails, newsletters, and social media to disseminate information.</p> <p>Legal Compliance Review: Conduct a thorough review of the legal requirements for annual business fees. Ensure all businesses are aware of the consequences of non-compliance.</p> <p>Online Payment System Enhancement: Upgrade the online payment system to streamline the fee payment process. Provide user-friendly interfaces and multiple payment options.</p> <p>Workshops and Sensitizations: Organize workshops and sensitizations to educate business owners about the benefits and necessity of timely fee payments. Address any concerns or questions they may have.</p> <p>Incentive Programs: Introduce incentive programs for early fee payments.</p> <p>Offer discounts or exclusive benefits for businesses paying ahead of the deadline.</p>	<p>Business Owners: Ensure 100% awareness of the annual business fee requirements. Target a 90% compliance rate for fee payments.</p> <p>Online Payment System: Achieve a 20% increase in online fee payments. Strive for a 95% satisfaction rate regarding the user-friendliness of the payment platform.</p> <p>Workshops and Sensitizations: Engage at least 80% of the business community through educational events. Gather feedback from participants to continuously improve informational sessions.</p> <p>Incentive Program Participation: Encourage 70% of businesses to participate in the incentive programs. Monitor the impact of incentives on payment timelines.</p> <p>Legal Compliance: Ensure 100% understanding of legal consequences for non-compliance. Aim for a 98% compliance rate following the awareness campaign.</p>	Investors, Business owners, Financial Institutions	MOCIT	KTIRS, ICT, KIPA, Ministry of Lands	Companies, Financial Institutions		30/1/2024	31/12/2024
4	Automation of Motor License Authority (MLA)	<p>Efficiency Enhancement: Streamline MLA processes to reduce manual intervention, minimizing delays, and improving overall efficiency.</p> <p>Transparency and Accountability: Implement measures to ensure transparent operations, reducing corruption and enhancing accountability in license issuance and vehicle registration.</p> <p>Digital Transformation: Shift towards a fully digital system, reducing paperwork and facilitating online transactions for applicants.</p> <p>Data Integration: Integrate databases across relevant authorities to ensure accuracy and consistency in licensing information and vehicle records.</p> <p>Customer-Centric Services: Enhance customer experience by providing user-friendly online interfaces, clear communication, and efficient grievance redressal mechanisms.</p>	<p>Assessment and Planning: Conduct a comprehensive review of existing processes and identify areas for improvement.</p> <p>Technology Adoption: Invest in robust IT infrastructure and deploy a user-friendly online portal for license applications, renewals, and vehicle registrations.</p> <p>Training and Capacity Building: Provide training to staff for the adoption of automated systems and enhance their digital literacy.</p> <p>Legal Framework Update: Revise existing regulations to accommodate the transition to digital processes and ensure legal compliance.</p> <p>Public Awareness Campaign: Launch a campaign to inform the public about the new online services, benefits, and procedures.</p>	<p>The automation of Motor License Authority involves leveraging technology to streamline processes, reduce bureaucracy, and enhance overall service delivery. This initiative aims to create a modern, transparent, and user-friendly system that meets the needs of both applicants and regulatory authorities.</p> <p>Key Targets:</p> <p>Online Application Adoption Rate: Achieve a specified percentage of license and vehicle registration applications submitted online within a defined timeframe.</p> <p>Transaction Processing Time: Reduce the average processing time for license issuance and vehicle registration by a certain percentage.</p> <p>Customer Satisfaction: Attain a high customer satisfaction rating through feedback mechanisms and surveys.</p> <p>Reduction in Paper Usage: Set a target for minimizing paper usage by transitioning to electronic documentation.</p>	<p>Applicants: Enjoy streamlined, convenient, and faster processes for obtaining licenses and registering vehicles.</p> <p>Regulatory Authorities: Experience improved data accuracy, increased efficiency, and enhanced monitoring capabilities.</p> <p>Law Enforcement Agencies: Access real-time and accurate information on license status and vehicle registrations, aiding in enforcement efforts.</p> <p>General Public: Benefit from reduced corruption, increased transparency, and a more responsive licensing system.</p>	<p>i) Director Planning, Research and Statistics, Katsina State Internal Revenue Service (KTIRS)</p> <p>ii) Director Road Taxes, Katsina State Internal Revenue Service (KTIRS)</p> <p>iii) Director Personal Income Tax, Katsina State Internal Revenue Service (KTIRS)</p>	ICT	Bank, Companies, Individual		30/1/2024	31/12/2024
5	Review of frame work for responsible and inclusive land intensive agriculture (FRILIA)	<p>i) The framework aims to enhance responsible and inclusive land-intensive agriculture, focusing on sustainability, equity, and social responsibility.</p>	<p>Implement Sustainable Practices: Introduce and enforce eco-friendly farming methods to reduce environmental impact.</p> <p>Land Tenure Reforms: Ensure secure land rights for smallholders, promoting inclusive access and preventing land grabbing.</p> <p>Technology Adoption: Facilitate the integration of modern agricultural technologies to improve efficiency and productivity.</p> <p>Capacity Building: Provide training programs to enhance the skills of farmers, emphasizing sustainable practices and social inclusivity.</p> <p>Market Access: Develop channels for smallholders to access markets directly, fostering fair trade and equitable distribution of profits.</p>	<p>Environmental Impact Reduction: Decrease carbon footprint, water usage, and chemical inputs by 5% within one year.</p> <p>Land Tenure Security: Ensure secure land rights for 80% of smallholder farmers within the first phase of implementation.</p> <p>Technology Integration: Achieve 10% adoption of sustainable farming technologies within three years.</p> <p>Skill Enhancement: Train 1,000 identified farmers in sustainable practices and technology use within the first years.</p> <p>Market Access Improvement: Enable direct market access for 500 smallholders, resulting in a 15% increase in their income.</p>	<p>Smallholder Farmers: Gain access to secure land rights, training, and technology, fostering sustainable and profitable agriculture.</p> <p>Communities: Experience reduced environmental impact, improved economic stability, and strengthened social cohesion.</p> <p>Environment: Benefits from sustainable farming practices, contributing to biodiversity conservation and climate change mitigation.</p> <p>Consumers: Access responsibly produced agricultural products, ensuring food security and supporting ethical consumption.</p>	<p>i) Director Agric Services, Ministry of Agriculture and Livestock development 01/01/2024 to 30/03/2024</p> <p>ii) Director Forestry, Ministry of Agriculture and Livestock development 01/01/2024 to 30/04/2024</p> <p>iii) Director Planning, Research and Statistics 01/01/2024 to 31/12/2024</p>	Ministry of Lands and physical planning, KIPA, Ministry of Environment Ministry of Justice	<p>i) Soybeans Association of Nigeria</p> <p>ii) Maize Association of Nigeria</p> <p>iii) Rice Farmers Association of Nigeria</p>	30/1/2024	31/12/2024	
6	Upgrading of Power and Energy Department to Power and Energy Commission	<p>Integration and Expansion: Integrate various energy sectors and expand the commission's scope to cover a broader spectrum of power and energy sources.</p> <p>Efficiency Enhancement: Streamline processes and enhance operational efficiency to ensure optimal utilization of resources.</p> <p>Renewable Energy Promotion: Prioritize and promote the development and utilization of renewable energy sources for sustainability.</p> <p>Technological Advancements: Invest in and adopt cutting-edge technologies for power generation, distribution, and monitoring.</p> <p>Regulatory Framework Strengthening: Strengthen regulatory frameworks to ensure fair competition, compliance, and consumer protection.</p> <p>Capacity Building: Focus on developing the skills and capabilities of the workforce to meet evolving industry demands.</p>	<p>Legislation and Policy Review: Initiate a comprehensive review of existing energy policies and draft legislation to support the establishment of the commission.</p> <p>Stakeholder Engagement: Collaborate with industry stakeholders, government agencies, and the public to gather input and support for the reform.</p> <p>Training Programs: Develop and implement training programs to enhance the skills of the existing workforce and attract new talent to the industry.</p>	<p>The transformation involves elevating the current power energy department into a comprehensive Power and Energy Commission, unifying efforts across various energy sectors. This entails legislative adjustments, stakeholder collaboration, and substantial investments in infrastructure and workforce development.</p> <p>Renewable Energy Share: Achieve a specified percentage increase in the contribution of renewable energy sources to the overall energy mix.</p> <p>Increase in Energy Supply Gap: Implement measures to significantly increase energy supply generation, transmission, and distribution processes.</p> <p>Policy Implementation: Ensure the effective implementation of new policies and regulations within a defined timeframe.</p> <p>Job Creation: Generate a specific number of jobs through capacity-building initiatives and new project implementations.</p>	<p>Consumers: Access to reliable, affordable, and sustainable energy.</p> <p>Industry: Improved energy infrastructure supporting economic growth and innovation.</p> <p>Environment: Reduced environmental impact through increased use of renewable energy.</p> <p>Government: Enhanced regulatory control, increased revenue, and improved energy security.</p> <p>Workforce: Job creation and skill development opportunities in the evolving energy landscape.</p>	<p>i) Special Adviser, Power and Energy 01/01/2024 to 01/02/2024</p> <p>ii) Solicitor General, Ministry of Justice 01/02/2024 to 01/03/2024</p> <p>iii) Governor's Office 01/03/2024 to 08/03/2024</p> <p>iv) House of Assembly 08/03/2024 to 08/04/2024</p> <p>v) Permanent Secretary, Power and Energy 09/04/2024 to 09/05/2024</p> <p>vi) Permanent Secretary, Power and Energy 09/05/2024 to 09/06/2024</p>	Ministry of Justice, State House of Assembly, KIPA and Governor's Office.	Energy developers. MAN,NACCIMA.	30/1/2024	31/12/2024	

7	<p>Enactment of a Law to establish the Katsina State Geographic Information Services.</p>	<p>Centralized Geographic Information Management: Establish a unified platform for the collection, storage, and dissemination of geographic information to streamline land administration.</p> <p>Enhanced Data Accuracy: Improve the accuracy of land-related data through standardized processes and modern technologies, reducing errors and discrepancies.</p> <p>Efficient Land Use Planning: Facilitate better urban and rural planning by providing reliable geospatial data to support decision-making processes.</p> <p>Transparent Land Transactions: Ensure transparency in land transactions by making relevant information easily accessible to the public, reducing fraud and corruption.</p> <p>Environmental Conservation: Utilize geospatial data for sustainable land management, promoting environmental conservation and addressing climate change concerns.</p>	<p>Legislation: Draft and pass legislation to formally establish the State Geographic Information Services, outlining its roles, responsibilities, and authority.</p> <p>Infrastructure Development: Invest in the necessary technology and infrastructure to create a robust geospatial data management services.</p> <p>Capacity Building: Provide training to personnel on the latest geospatial technologies and data management practices.</p> <p>Data Standardization: Implement standardized protocols for collecting, storing, and sharing geographic information to ensure consistency and compatibility.</p> <p>Public Awareness Campaigns: Conduct campaigns to educate the public, government officials, and stakeholders about the benefits and usage of the State Geographic Information Services.</p>	<p>The State Geographic Information Services will serve as the hub for all land-related data, promoting efficiency and transparency. Key targets include:</p> <p>Data Accessibility: Ensure that geospatial data is easily accessible to government agencies, researchers, and the public.</p> <p>Reduced Processing Time: Streamline land administration processes, reducing the time required for land-related transactions.</p> <p>Accuracy Rate: Achieve a high level of accuracy in geospatial data to enhance reliability for decision-making.</p> <p>Public Engagement: Engage with the public through online platforms and community outreach, fostering a collaborative approach to land management.</p>	<p>Government Agencies: Improve inter-agency collaboration and decision-making through shared geospatial information.</p> <p>Landowners and Buyers: Facilitate transparent land transactions, reducing disputes and ensuring the legality of property transactions.</p> <p>Researchers and Planners: Provide valuable data for research and urban/rural planning, supporting evidence-based policy formulation.</p> <p>Environmental Organizations: Enable better monitoring and management of natural resources, contributing to environmental conservation efforts.</p>	<p>i) Hon. Commissioner, Katsina State Ministry of Lands and Physical Planning 01/01/2024 to 01/02/2024</p> <p>ii) Solicitor General, Ministry of Justice 01/02/2024 to 01/03/2024</p> <p>iii) Governor's Office 01/03/2024 to 08/03/2024</p> <p>iv) House of Assembly 08/03/2024 to 08/04/2024</p> <p>v) Hon. Commissioner, Katsina State Ministry of Lands and Physical Planning 01/01/2024 to 01/11/2024</p> <p>vi) Permanent Secretary, Katsina State Ministry of Lands and Physical Planning 01/11/2024 to 01/12/2024</p>	<p>Katsina State House of Assembly, Ministry of Justice, Governor's Office</p>	<p>Land vendors organisations, especially in The building industry,</p> <p>Traditional rulers,</p> <p>Banks (including mortgage institutions and MFIs)</p>		30/1/2024	31/12/2024
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